

INTRODUCING PELLA FIBER

Pella Fiber delivers a high-speed, fiber-rich network right to your door—connecting your home or business with seamless internet, TV, and phone service.

We're locally owned and operated by the City of Pella, so we're uniquely dedicated to providing reliable service to the people and businesses in our community.



INTERNET



TV



PHONE

CONNECT WITH US

Check out pellafiber.com to

- View the project progress map
- Review available packages
- Sign up for new service
- Print a Pella Fiber channel lineup
- Get answers to FAQ
- Contact Customer Service
- Access your SmartHub account



City of Pella
825 Broadway Street
Pella, Iowa 50219

641-628-4173
connect@pellafiber.com

CONNECTING
PELLA
+ GROWING
OUR COMMUNITY



INTERNET SERVICES

With internet from Pella Fiber, you get unlimited data and lightning fast upload and download speeds. Telecommute, stream video, and more with ease.

RESIDENTIAL

HOME GIG **\$75/mo.**

Includes unlimited data. 1 gigabit (1,000 Mbps) upload and download speeds. All the speed you need for every device in your home.

+ INTERNET ADD-ONS

Managed Wi-Fi Additional Wi-Fi Extender **\$5/mo.**

Managed Wi-Fi and first extender included with home gig.

BUSINESS

BUSINESS 150 **\$125/mo.**

Includes 150 Mbps download and upload. Supports telecommuting and standard applications.

BUSINESS 300 **\$250/mo.**

Includes 300 Mbps download and upload. Supports telecommuting, streaming, and robust applications.

BUSINESS 1 GIG **\$500/mo.**

Includes 1,000 Mbps download and upload. Crazy fast connections for larger teams and the most demanding applications.

TV SERVICES

Pella Fiber offers reliable TV service and several package options, so you can build a viewing experience that matches your needs.

RESIDENTIAL AND BUSINESS

BASIC **\$39/mo.**

First set-top box included.

Local major network channels, the Weather Channel, CSPAN, and Pella TV.

BASIC+ **\$96/mo.**

First set-top box included.

Basic channels with Pella TV and 58 Basic+ channels, including ESPN, ESPN2, Big Ten Network, Disney Channel, and more. Includes 50 Stingray music channels.

+ TV ADD-ONS

Family+ **\$10/mo.**

32 channels, including Disney Jr., Discovery Channel, NatGeo Wild, and more.

Sports+ **\$10/mo.**

22 channels, including ESPNNews, ESPNU, ACC Network, FS2, Fox College Sports Central, and more.

DVR **\$10/mo.**

Additional Set-Top Box **\$5/mo.**

+ PREMIUM CHANNEL FEES

HBO **\$15/mo.**

Cinemax **\$15/mo.**

STARZ/Encore **\$11/mo.**

Showtime **\$15/mo.**

PHONE SERVICES

You can rely on Pella Fiber's phone service. Our plans come with call forwarding, three-way calling, voicemail, call screening, and many more features.

RESIDENTIAL

LOCAL **\$15/mo.**

UNLIMITED LONG DISTANCE **\$10/mo.**

BUSINESS

LOCAL **\$25/mo.**

UNLIMITED LONG DISTANCE **\$20/mo.**

UNLIMITED PHONE FEATURES

Any or all of these voice features are included with Pella Fiber Voice service.

Caller ID
Call Forward Don't Answer
Call Waiting
Last Call Return / Callback
Voicemail
Call Forward Busy / Don't Answer
Long Distance Alert
Priority Call
Anonymous Call Rejection
Call Forward Busy
Call Forward Variable
Caller ID Blocking
Call Hunting
Continuous Redial
Call Forward Variable Remote Access
Dual Ring
Speed Call 30
Three-Way Calling
Selective Call Forward
Toll Restriction
Call Screening
Dual Ring